



GREENFIELD DENTAL CARE

Practice Information Leaflet



OPENING HOURS

Monday	08.30 - 17.30
Tuesday	09.00 - 18.00
Wednesday	08.30 - 17.00
Thursday	09.00 - 17.30
Friday	08.30 - 12.30
Saturday	Closed
Sunday	Closed

WELCOME TO OUR PRACTICE

Thank you for choosing Greenfield Dental Care as your dental practice.

This leaflet tells you about our practice. Should you have any further questions, please speak to one of our Team on 02920 515151 or surgery@greenfelddentalcare.com.

The practice undertakes to provide high quality dental care by appropriately trained staff and ensure that you are involved in decisions about your care.

We provide treatment on a private basis, including cosmetic dentistry. For further information on our range of services, please contact our Reception Team.

Please contact the practice if you would like to make an appointment at a time that is convenient for you.

BDA Good Practice
Member

OUR TEAM

David Woodsford – Practice Owner and Dentist
GDC number 78205
BDS (Lond) 2000, MSc (Endo)

Victoria Kenney – Practice Owner and Dentist
GDC number 82495
BDS (Lond) 2003, MFDS RCS Eng

David and his wife, Victoria, have owned Greenfield Dental Care since 2007. We are, first and foremost, a family dentist run by our family to look after yours.

David enjoys focusing on root canal treatment and Victoria oral surgery. We are also trained in cosmetic dentistry and facial aesthetics. We look after people, not just teeth.

Our dentists are supported by our committed team:

Hollie Cleaver is our Practice Manager and Lauren Burrows is our Compliance and Policies Manager. Both are here to take care of you, supported by Peri Underdown, on our reception desk.

Our dedicated team of dental care professionals in the surgery are:

Associate Dentist

Aliesha Williams GDC number 271898

Dental Therapists

Alison Grimwood GDC number 283139

Michael Johnson GDC number 278940

Dental Hygienist

Stephanie Bowyer GDC number 248405

Head Dental Nurse

Tara Finnegan GDC number 297824

Dental Nurses

Elizabeth Critcher GDC Number 330640

Chloe Mapley GDC Number 331284

Ella Elliott (Trainee) TBC

OUT OF HOURS EMERGENCIES

Should you have a dental emergency outside of the practice opening hours, please call Cardiff and Vale 24/7 on 0300 10 20 247. This service is provided by Cardiff and Vale University Health Board, which is responsible for commissioning dental services in this area.

We will aim to ensure that you are cared for by your preferred dentist. Where this is not possible, we will explain the reasons. Please let our receptionists know, when you book your next appointment.

We encourage our patients to receive regular dental care to achieve and maintain good oral health. We will undertake a dental care assessment during your first appointment to assess and agree your treatment needs.

Our treatment areas can be accessed by patients using wheelchairs and other walking aids.

If you do have any disability that you think we need to know about, please give us a call before your appointment and we will do our best to put suitable arrangements in place to accommodate your needs.

Missed appointments result in wasted time that could be used by other patients. We ask that if you are unable to attend your appointment, you let the practice know and give as much notice as possible, at least 24 hours in advance. We will of course take any special circumstances into account.

Patients who are violent or abusive to practice staff, other patients or anyone else on the practice premises, will be refused treatment and reported to the appropriate authorities.

COMPLAINTS PROCEDURE

If you have any concerns or comments about your experience of our practice, please contact the Practice Manager on 02920 515151 who will explain our complaints procedure. A copy of the procedure is also available from reception and on our website.

PATIENT CONFIDENTIALITY

We take patient confidentiality extremely seriously and have systems in place to protect all personal information. All patient records are stored securely. We do not release information to a third party without your express permission, unless the information is required by law. A copy of the Practice Confidentiality Policy is available at reception. You can also request information about your rights to view your records.

Methods of payment

We accept the following methods of payment at the practice:
All major credit cards, debit cards (except American Express) and cash.

Greenfield Dental Care
60 Greenfield Avenue
Dinas Powys
CF64 4BX

Tel : 02920 515151
surgery@greenfielddentalcare.com
www.greenfielddentalcare.com



**GREENFIELD
DENTAL CARE**